

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of July' 2024

C.G.No.17/2024-25/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

M/s. ARCOT AAC Blocks,
Sy.No.10-B, 11-B & 13-C,
Near Chukkalur Road, Gannevaripalli,
Tadipatri, Anantapur District.

Complainant

AND

1. Executive Engineer/O/Gooty
2. Superintending Engineer/O/Anantapur
3. Senior Accounts Officer/CO/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

- 01.** The complainant filed the complaint stating that they applied for HT service connection by paying necessary deposits on 15.05.2024 but the service was not yet released.



02. The said complaint was registered as C.G.No.17/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to filing of the complaint, they completed the work.
03. Heard both the parties through video conferencing. The respondents subsequent to the complaint, erected HT line and completed the work. The complainant also reported that the respondents completed the work and he also issued a letter to that effect and during the course of enquiry he requested to close the complaint as the purpose is served. Since the grievance of the complainant is redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

Vijay 03/07/2024

CHAIRPERSON

K. Ramasubrahmanyam
Member (Finance)
03/7/2024

M. S. S. S. S. 3/7
Member (Technical)

G. E. S. S. S.
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

